

SUMMARY

IT professional with broad range of qualifications up to and including postgraduate level. Experience in public, private and voluntary sectors, including service on several boards. Currently seeking long-term freelance clients and non-executive directorships.

TECHNICAL SKILLS

Computer Languages: Proficient with PHP and SQL. Familiar with C, Python and Perl.

Web Development: Proficient with HTML and XML. Familiar with CSS, JavaScript and jQuery.

Operating Systems: Proficient with Linux, particularly Debian and Ubuntu.

Server Software: Proficient with Apache, MySQL and Postfix. Familiar with Dovecot.

Version Control: Proficient with Git. Familiar with Subversion.

Virtualisation: Familiar with Vagrant and VirtualBox.

Configuration Management: Proficient with Ansible.

EXPERIENCE

Self Employment

Freelance Developer and System Administrator, July 2015 - Present

- ▶ Development of bespoke websites and customisation of existing software, primarily using PHP and MySQL.
- ▶ Management and maintenance of client websites, including software updates (e.g. WordPress).
- ▶ System administration, including migration and consolidation of hosting platforms.
- ▶ Assist clients with implementation of best development practices, including documentation, version control and automatic deployment.
- ▶ Deliver training on version control (Git) and configuration management (Ansible).

Bolton & District Citizens Advice Bureau

Director & Trustee, December 2015 - Present

- ▶ Elected as a director & trustee of a local Citizens Advice bureau.
- ▶ Vice chair of the main board and member of the finance committee.
- ▶ Member of national Trustee Development Group.

KAM Tools Limited

Director, November 2015 - Present

- ▶ Startup company for key account management software, using PHP and jQuery.

University of Manchester

Software Support Officer, December 2013 - June 2015

- ▶ Maintained and developed internal infrastructure and software as part of a small team.
- ▶ Provided cover in laboratories for academic staff due to timetable clashes, illness etc.
- ▶ Provided student-facing support in laboratories and contributed to teaching materials.
- ▶ Developed testing environments to match production, using Vagrant and VirtualBox.
- ▶ Integrated multiple support systems and authored CPAN module: OTRS::ForwardQueue.

Direct Fleet Insurance Services Ltd

IT Director, October 2010 - November 2013

- ▶ Formulated long term strategy as member of the Board, including budgets and financial forecasting.
- ▶ Researched and implemented pension provision for employees in preparation for auto-enrolment.
- ▶ Reduced server-side IT expenditure by 25% as a result of reviewing platform hosting costs, switching providers and consolidating services.

- ▶ Held Financial Conduct Authority approved person status for the duration of this role.

Direct Fleet Insurance Services Ltd

Technical Manager, March 2009 - November 2013

- ▶ Maintained and developed online wholesale insurance trading platform, written in PHP with MySQL for data storage.
- ▶ Developed integrated and automated invoicing and credit control system, handling over £30m of annual premiums.
- ▶ Automated a wide range of repetitive tasks, including production of Excel reports, eliminating re-keying errors and reducing turnaround time.
- ▶ Built two new insurance products from scratch: commercial combined and automated breakdown quotations. Managed the full process from initial meetings with suppliers through to implementation, reviewing contracts and launch within agreed deadlines.
- ▶ Translated underwriting criteria into an XML web service with a REST API, providing 10,000 quotes per month for a salary sacrifice scheme used by over twenty medium and large UK companies.
- ▶ Worked with a wide range of external partners, including major UK insurers, Experian and the Motor Insurers' Bureau.

UKUUG Ltd

Director, September 2008 - January 2013

Council Member, September 2007 - September 2013

- ▶ Organised annual conferences with other volunteers; lead organiser and conference chair for 2009, 2010 and 2011.
- ▶ Served as chairman for four years (2008-2012), with responsibility for chairing bi-monthly Council meetings and the AGM.
- ▶ Liaised with a range of corporate sponsors, including Bytemark, Google and Sun Microsystems (now Oracle).

OTHER ACTIVITIES

Committee member, Manchester Classical Association, April 2016 - Present.

Treasurer, Manchester Friends of the Earth, November 2015 - Present.

Founder and lead organiser of a monthly walking group, May 2012 – Present.

Newsletter Editor, FLOSS UK, August 2014 - May 2016.

Treasurer, Manchester Classical Association, July 2012 - April 2016 & December 2016 - Present.

Webmaster, Manchester Classical Association, November 2007 - Present.

EDUCATION

University of Manchester

September 2007 - September 2009

- ▶ MPhil Computer Science

University of Manchester

September 2006 - August 2007

- ▶ MA Ancient World Studies (Classics and Ancient History)

University of Manchester

September 2003 - June 2006

- ▶ BSc (Hons) Computer Science (2:1)

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